



INSTITUTE OF  
HEALTH ECONOMICS  
ALBERTA CANADA

## IHE Innovation Forum XII

# *Health system standards: From good intent to real-world application*

Thursday, November 27, 2014

*Westin Hotel, Edmonton, Alberta*

- 2:30 - 2:45 p.m. Welcome and Greetings from the Minister of Health
- Master of Ceremonies: Dr. Lorne Tyrrell, Chair, Institute of Health Economics
  - Glenn Monteith, Chief Delivery Officer, Alberta Health
- 2:45 - 3:30 p.m. Health System Standards: From Good Intent to Real-World Application
- Keynote address: Dr. Andreas Laupacis, Health Quality Ontario
  - Questions from the audience
- 3:30 - 4:10 p.m. A Messy System: How to Make it Better – Lessons from Down Under
- Keynote address: Dr. Rod Elford, Alberta Health Services
  - Questions from the audience
- 4:10 - 4:25 p.m. Break
- 4:25 - 5:30 p.m. Panel Discussion
- Moderator: John Sproule, Senior Policy Director, Institute of Health Economics
  - Tracy Wasylak, Alberta Health Services Strategic Clinical Networks
  - Dr. Alun Edwards, Senior Medical Director, Diabetes/Obesity & Nutrition Strategic Clinical Network
  - Deborah Prowse, Alberta Patient Advocate
  - Dr. Andreas Laupacis, Health Quality Ontario
  - Dr. Rod Elford, Alberta Health Services
  - Questions from the audience
- 5:50 - 7:00 p.m. Reception

*Health system standards: From good intent to real-world application* is the 12th IHE Innovation Forum, a semi-annual event bringing together senior public- and private-sector experts and decision-makers to address health policy issues.

Previous Forums:

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| I Paying for What Works   | II Making Difficult Decisions                             |
| III Maximizing Performance - Cost Containment & Improved Efficiency | IV Innovation & Economics                                 |
| V Innovation & Sustainability in Health Systems                     | VI Maximizing Performance - Evidence, Science, & IS       |
| VII Social Determinants of Health                                   | VIII Value for Money in Health Systems                    |
| IX Early Childhood Development: Enhancing Children's Health         | X Choosing Wisely® in Health Care: A Canadian Perspective |
| XI Meeting the Challenge: Dementia & Continuing Care                |   |

## **Dr. Lorne Tyrrell, OC, AOE, MD, PhD, FRCP, FRSC**

**Chair, Institute of Health Economics**

**Professor and CIHR/ GSK Chair in Virology, University of Alberta**

The former Dean of Medicine and Dentistry at the University of Alberta, Dr. Tyrrell is the Board Chair of the Institute of Health Economics. He is the CIHR/GlaxoSmithKline Chair in Virology at the University of Alberta. He is also Chair of the Gairdner Foundation and a member of the Research Council of the Canadian Institute of Academic Research. Dr. Tyrrell is a member of the Alberta Order of Excellence, an Officer of the Order of Canada, and a Fellow of the Royal Society of Canada. He received the F.N.G. Starr Award from the Canadian Medical Association (CMA) in 2004, and the Principal Award of the Manning Foundation in 2005 for his work on the development of oral antivirals for the treatment of HBV. He was inducted into the CMA Hall of Fame in 2011.

## **Glenn Monteith**

**Chief Delivery Officer, Alberta Health**

Glenn has been with the Ministry of Health for the past ten years, joining the Ministry in 2004. He was appointed as the Chief Delivery Officer for Alberta Health in February 2013. As Chief Delivery Officer, Glenn is responsible for ensuring that services are delivered to Albertans in an effective, efficient and empathetic manner. Glenn in his role as the Chief Delivery Officer has a specific focus on improving service delivery and evolution, driving innovation and pursuing opportunities for service integration within the ministry and across government. Prior to assuming the role of Chief Delivery Officer, Glenn was the Assistant Deputy Minister of the Health Workforce Division where he was responsible for negotiating with Physicians, Pharmacists and Optometrists to ensure that Albertans have access to the health services they need. He also led the efforts to improve the planning and coordination of a comprehensive health human resource strategy. Glenn was also the Executive Director of the Pharmaceuticals and Life Sciences Branch where he played a key role in the work of the National Pharmaceuticals Strategy and the Alberta Pharmaceuticals Strategy. Prior to joining Alberta Health, Glenn has had various senior positions with consulting companies, pharmaceutical companies and other government including Saskatchewan and his native Prince Edward Island. A health economist by training and vocation, Glenn is firmly committed to ensure that Albertans get the best value for the health services they need.

## **Dr. Andreas Laupacis**

**Chair, Health Quality Ontario**

Dr. Laupacis is a general internist and the Executive Director of the Li Ka Shing Knowledge Institute of St. Michael's Hospital. He is a Professor at the University of Toronto in both the Department of Medicine and the Institute of Health Policy, Management and Evaluation. Dr. Laupacis is also a health services researcher. One of his current interests is engaging the public about health care issues (he founded the web site [www.healthydebate.ca](http://www.healthydebate.ca)). He holds a Canada Research Chair in Health Policy and Citizen Engagement. He has served on numerous academic and governmental advisory committees, including the Board of Cancer Care Ontario (2011-present), and the Alberta Health Services Board (2008-2010), where he chaired its Quality and Safety Committee. In 2011, Dr. Laupacis was awarded the 2011 Health Services Research Advancement Award from the Canadian Health Services Research Foundation and was also named the Justice Emmett Hall Laureate in 2010.

## **Dr. Rod Elford**

**Provincial Medical Director Clinical Care Knowledge and Integration, Alberta Health Services**

Dr. Rod Elford just recently became Provincial Medical Director — Clinical Integration. This is a new position co-created by AHS and Dr. Elford to improve the patient's journey across the continuum of care and to increase health system integration. Previously, he was Medical Director of Health Link Alberta. Dr. Elford is a family physician and has practiced in a variety of settings, including northern Canada, rural Newfoundland, academic family medicine, inner city marginalized populations, and most recently a private clinic in Calgary with an emphasis on preventive health and chronic disease management. He has over 15 years experience leading team based primary care and co-authored a book

on health team communications. While doing his medical training, he attended the International Space University and developed an interest in Telemedicine. He later completed the world's first international fellowship in telemedicine (1995-97) and worked as a telehealth consultant for a number of different organizations including the Canadian Space Agency. He co-founded Digital Telehealth Inc., which has advised and helped set up a number of large-scale telehealth networks including linking all of Nunavut's communities to their referral centres down south. He has authored a number of academics papers and given over 150 presentations to Canadian and international audiences. His personal mission is to "improve the health and happiness of people on the planet."

## **Tracy Wasylak**

### **Senior Program Officer, Strategic Clinical Networks, Alberta Health Services**

Tracy Wasylak is currently the Senior Program Officer, Strategic Clinical Networks with Alberta Health Services, she also serves as the Senior Provincial Director of the Surgery Strategic Clinical Network. She is viewed as a strong, innovative leader who has held numerous senior leadership roles within Alberta Health Services and the previous Calgary Health Region including Vice President, Rockyview General Hospital & South West Community Portfolio, Vice President, South Health Campus and Co-Lead of the Bone and Joint Clinical Network. She has an undergraduate degree in nursing from the University of Manitoba, Masters Degree in Science (thesis) from McGill University and a graduate of the EXTRA Program through the Canadian Health Services Research Foundation. She is an active Canadian Health Services Executive through the Canadian College of Health Leaders. Tracy also holds an adjunct professor appointment, with the Faculty of Nursing at the University of Calgary. She is an active collaborator with several research teams and has published work in health systems research and redesign, patient engagement and several quality improvement initiatives.

## **Dr. Alun Edwards**

### **Senior Medical Director, Diabetes/Obesity & Nutrition Strategic Clinical Network**

Alun Edwards BA, MB, BChir MRCP(UK) FRCPC is a graduate of Cambridge University (1979) having completed medical studies at Westminster Medical School, University of London. Clinical training was completed at the Leicester University (UK), Queen's University (Kingston, Ontario) and the University of Ottawa. Research training received at Sheffield University and University of Calgary (MRC fellowship). Clinical Activities include General Endocrinology with a longstanding interest in lipid disorders and diabetes (including diabetes in pregnancy). I have served on Alberta Medical Association CPG committees for Endocrine testing and the Canadian Diabetes Association Clinical Practice Guidelines Expert committee.

## **Deborah Prowse**

### **Alberta Patient Advocate**

Ms. Deborah Prowse holds a Master of Social Work from the University of British Columbia and a Bachelor of Laws from the University College Cardiff. She also holds Bachelor degrees in Arts and Social Work. Since opening her law and consulting practice in 1990, she has developed expertise in conflict management and resolution, negotiation, and mediation. She served 11 years as Sitting Justice of the Peace in the Provincial Court of Alberta Traffic Division, and was recently appointed to the Queen's Counsel. Ms. Prowse's experience in adjudicating complaints has extended beyond her law practice while she served as the Hearing Chair of the Alberta Human Rights Commission. Among other committee roles, she has served as the chair of the Patient/Family Safety Advisory Panel under the Health Quality Council of Alberta, was a member of the Board of Directors of the Canadian Patient Safety Institute and Patients for Patient Safety Canada, was a Patient Safety Champion at the World Health Organization, as well as the co-chair of the Ministers' Advisory Committee on Health.