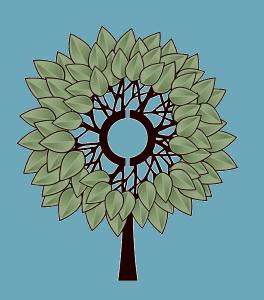
# Including the patient perspective at Cochrane



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Patient Involvement Forum
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### **Outline**

- Introduction
- CCNet
- Roles
- Training & support





### Consumers – a natural fit

#### **Mission statement**

The Cochrane Collaboration is a unique worldwide organization that aims to help people make well informed decisions about health care by preparing, maintaining and promoting the accessibility of systematic reviews of the effects of health care interventions.



# **Cochrane principles**

- **Collaboration**
- **Building on the** enthusiasm of individuals
- 3. Avoiding duplication
- Minimising bias
  - Keeping up to date

- 6. Striving for relevance
- 7. Promoting access
- 8. Ensuring quality
- 9. Continuity
- 10. Enabling wide participation



# **Cochrane Consumer Network (CCNet)**

October 1995 Cochrane Consumer Network registered as part of Cochrane

www.cochrane.org/consumers







#### Vision:

Enhanced accessibility
and relevance of
Cochrane reviews
through consumer
and community
participation.







#### **CCNet role:**

- Support the role of consumers within Cochrane
- Provide information and a forum for networking among consumers
- Help disseminate review results to patients, caregivers & families







#### Communications from CCNet

- Consumers listserv
- Newsletter
- Colloquium meetings
- CCNet website







### Who is a consumer?

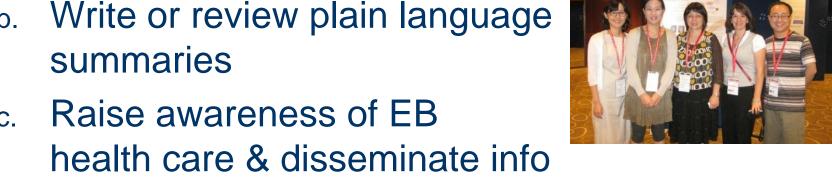
- 132 consumers identified in Canada
- 427 consumers internationally on CCNet listserv
- Often connected with a patient organization





#### How are consumer involved in Cochrane?

- Comment on Cochrane protocols & reviews
- Write or review plain language summaries
- about reviews
- Recruit other consumers d.

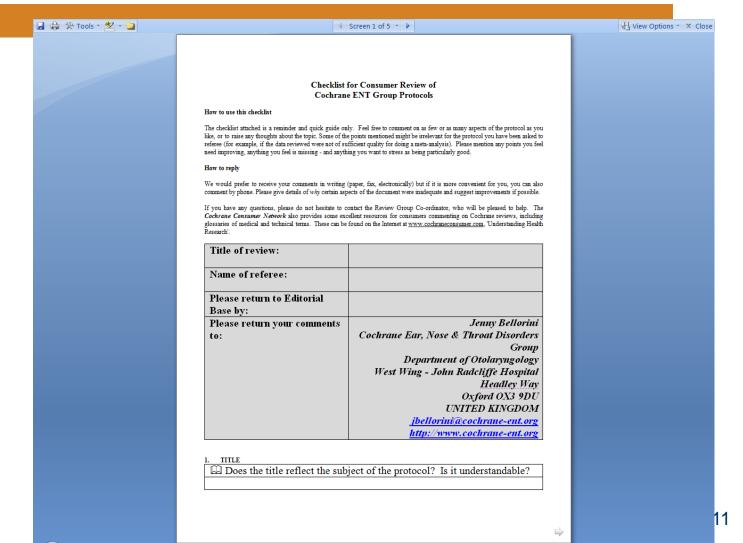




### a. Peer review – main activity

- Link directly with Cochrane Review Groups
- Provide consumer viewpoint & concerns on protocols & reviews
  - Feedback on research question and relevance to patients
  - Identify relevant outcomes but also outcomes of concern to consumers (often differ from those of researchers)
  - Presentation of results in form easily understood by lay person

### Checklist provided – tailored to RG



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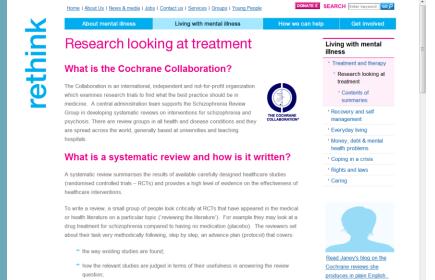
# b. Plain language summaries

- Improve readability & usefulness of PLS
- Don't need to be an expert in the topic
- Working towards consistent, useful, understandable template for PLS
  - 2 versions tested with consumers internationally
  - small controlled trial with consumers: does new format improve understanding of a review?



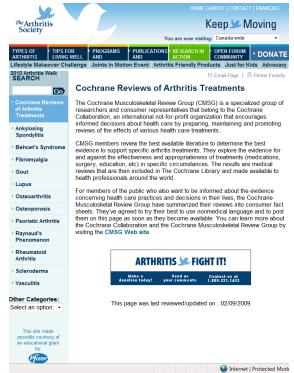
### c. Raising awareness: reviews

Patient organizations post Cochrane review
 PLS on websites



Internet | Protected Mode: Off

how the results of the separate studies are brought together to give an overall measure of effectiveness (benefits and harms) – statistical techniques used to combine the results are



# c. cont'd Knowledge transfer

- Partnership with CIHR Institute (IMHA) and Cochrane Musculoskeletal Group
  - Team of consumers, allied health professional & knowledge translation specialist
  - KT derivative product based on Cochrane review
  - Identified research gaps
  - Publication in Physiotherapy Journal

GUEST EDITORIAL

Partnership in Action: An Innovative Knowledge Translation Approach to Improve Outcomes for Persons with Fibromyalgia



#### d. Recruitment

- Word of mouth friends
- Disease organizations, patient support groups

Consumer coordinator – part of role to recruit

new consumers

Satellite workshops at s



# **Training and support**

- Mentoring and support
- Online self-learning resources:
  - Introductory course in modules (US)
  - Videos
  - Online info learning kit
  - Cochrane Library tutorials & webinars
- Workshops
  - Introductory, skill building



#### **Priorities for Canadian consumers**

- More training and mentoring
- Guideline and tools to help guide role in communicating to peers about CCNet. Cochrane and reviews
- Recruitment of more consumers



#### Reflection and review

Currently, undergoing review of consumer involvement in Cochrane

#### Goal:

- Increase value of consumer input into reviews and their dissemination
- Improve mutual benefits for consumers and Review Groups



#### Issues

- Not all Review Groups open / ready to involve consumers at this time (most do)
- Challenges in recruiting consumers, eg. reviews in english; consumers afraid not "smart" enough
- Lack of process for direct feedback to consumers on usefulness of input
- More formalized processes to integrate & train consumers into Cochrane



# Acknowledgements

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# Thank you!

Questions?

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